

Information on the validity of the snow sports ticket of the Arosa and Lenzerheide mountain railways within the scope of the RhB (Chur – Arosa, 2nd class) and PostAuto (Chur – Lenzerheide – Tiefencastel)

PUBLIC TRANSPORTATION INCLUDED (a valid snow sports pass is always necessary: for example day ticket, annual ticket): The snow sports tickets are valid for the return trip (2nd class) to the destinations Arosa and Lenzerheide in connection with their subsequent or prior use of the mountain railways for:

- Skiing (in winter sports equipment: ski clothing, ski boots, skis) including night skiing Lenzerheide
- Snowboarding (in winter sports equipment: snowboard clothing, snowboard boots, snowboard)
- Tobogganing (in winter sports equipment: winter wear, possibly sled) including night tobogganing Lenzerheide
- Winter hiking (in hiking equipment: winter clothing)
- Snowshoe hikes (in snowshoe equipment: winter clothing, snowshoes)
- Paragliding (with paragliding backpack)

Usually the inclusion is recognisable by the imprint on the card or is listed in the booking confirmation. This listing is final.

PUBLIC TRANSPORTATION NOT INCLUDED

For all other journeys, the snowsport tickets of the mountain railways are not valid at RhB and PostAuto. Examples:

- Cross country skiing, ice skating
- Shopping, visits, excursions, trip to the restaurant
- Work, school
- EarlyBird
- Winter-/snow shoe hiking/tobogganing in Chur
- Arrival at and departure to the holiday region without valid snow sports ticket
- Snow sports tickets of the snow sports instructors
 - Can not be used for work, but only for the pursuit of winter sports at leisure.
 - The ski instructors were informed accordingly.
 - Ski instructor ski clothing = not free, with private ski clothing = free of charge
- Snow sports passes of the mountain railways
 - may not be used for the work route, but only for the practice of winter sports during spare time.

Second home owners, ski-locker users and groups

With a season snow sports pass or as a group, the Arosa and Lenzerheide mountain railways can request a confirmation which entitles them to use the above-mentioned public transport routes free of charge for the arrival or departure without winter sports equipment. Passengers who do not already have this confirmation will be able to redeem a one-way ticket and have it repaid at the cash desks of the mountain railways.

The Snow & Rail offer by Railway entitles the guest to use of the public transport routes for the arrival as defined above (maximum 1 day before the validity of the snow sports pass) as well as for departure (maximum 1 day after the validity of the snow sports pass).

Refund of wrongly paid public transport tickets

If a passenger has wrongly purchased a separate public transport ticket (Chur – Arosa, 2nd class or Chur – Lenzerheide – Tiefencastel), the amount will be refunded at the cash desks of the mountain railways – after examination.

Chur /Arosa / Lenzerheide in November 2020